

CONTACT LENS POLICY

At Mid-Atlantic Eye Physicians we pride ourselves in offering a variety of services for the convenience of our patients. Our Contact Lens Department strives to offer the newest in technology and products available. Our over-all goal is to provide quality vision care and maintain a standard of excellence for your eye health. We welcome you to our practice and look forward to taking care of your eye care needs.

In order to offer our patients the best possible eye care, we have instituted a contact lens policy. Contact lenses are a medical device (even if worn for cosmetic reasons only) and need a lot of care and monitoring by you and your doctor. We would like to provide you with some information that will assist you with your eye care and contact lens fitting. Please note the following:

1. A comprehensive eye exam must be performed before proceeding with a contact lens fitting.
2. You will be given a return appointment for your contact lens fitting. All patients must have a fitting or refitting in order to obtain a contact lens prescription. This applies to all patients, even if you currently wear contact lenses.
3. If you already wear contact, please stay out of your contact lenses for at least 3 days prior to your contact lens fitting appointment. Your mailed appointment card advises you to stop wearing your contact lenses 3 days prior to your contact lens fitting appointment or prior to a complete eye exam with refraction.
4. If you currently wear contact lenses, please bring your contact lens prescription or empty boxes to your contact lens fitting appointment.
5. Some patients will require "specialty" contact lenses that will have to be custom ordered. Often we do not have trial lenses for these contact lenses and the patient will need to pay for the cost of these lenses when ordered. You will be advised of any extra cost prior to your next visit.
6. Certain patients with high prescriptions may have to try several lenses before obtaining the proper contact lens fit.

COST OF CONTACT LENSES AND FITTING FEE

- An approximate cost of your contact lenses AND Fitting Fee will be discussed with you prior to your trial of contact lenses.
- The Fitting Fee DOES NOT cover the cost of your contact lenses and is NON-REFUNDABLE whether or not you purchase contact lenses.
- The Fitting Fee DOES cover the following:
 1. All medical services needed to obtain your correct contact lens prescription.
 2. All follow-up visits needed within the first 75 days are related to your contact lenses.
- The fitting fee varies between \$100-\$500 and is based upon the following:
 1. Type of contact lenses needed.
 2. Prescription of contact lenses needed

CONTACT LENS REFUND POLICY

- **Disposable Contact Lenses-** Within the first month of dispensing the contact lenses, you will be entitled to a refund for the lenses as long as you return boxes of six lenses each with unopened seals. The amount of the refund will be based on the number of unopened and sealed boxes returned.
- **Non-disposable Contact Lenses-** If there is a problem with the contact lenses, you will be entitled to a refund for the lenses as long as you return them undamaged and in their original vials or containers within 2 weeks of dispensing.

EXPECTED OFFICE VISITS

1. Initial appointment--for contact lens fitting and training for insertion and removal of contact lenses:
 - If we have the appropriate contact lens in stock, you may receive your contact lens insertion and removal training at your initial visit and leave our office wearing your contact lenses.
 - If you need a special lens or a lens that is not in stock, we will order your contact lens and call you to return and finish your exam.
 - If you need a special lens, multiple visits may be required to obtain the proper fit of the contact lens.
2. Follow-up visits-- after contact lens fitting and dispensing of contact lenses:
 - 2 week check after initial fitting of contact lens (included in your initial contact lens fitting fee).
 - 6 month check-up on continual basis to renew your contact lens prescription (not included in your initial contact lens fitting fee and the expected charge for this visit is \$40).
 - Yearly or biyearly comprehensive eye exam to be determined by your eye doctor (not included in your initial contact lens fitting fee).

IMPORTANT REMINDERS:

- We require all contact lens check-ups be fulfilled in order to provide you with your correct contact lens prescription.
- Failure to keep your follow-up visits may require a "refitting" for contact lenses, which would require additional costs for the patient.
- Failure to keep your follow-up visits may result in termination of refilling your contact lens prescription and termination of eye care.
- Your contact lens prescription may be filled anywhere that you choose, but does have an expiration date and a specified number of refills.
- You will be provided with an updated copy of your contact lens prescription at each check-up visit so that you may purchase contact lenses as needed.